

# Q&A sheet

## ABOUT LESSONS:

### 1. Private Lesson:

#### - *Additional-person-fee:*

	Additional Person Fee (per day)	Additional Day (multiple days' discount)
<b>1hr Private Lesson</b>	8000yen	12000yen
<b>2hrs Private Lesson</b>	5000yen	19000yen
<b>4hrs Private Lesson</b>	9000yen	30000yen

\*Rental is not included in the Lesson Fee.

#### - *What is included in the private lesson?*

Private lesson is only including a private instructor, not including rental or lift pass.

#### - *Is there a break during the 4hrs private lesson?*

The 4hrs private lesson is usually split up in 2hrs AM and 2hrs PM, e.g. 10am to 12pm and 1:15 to 3:15pm.

- ***We are a family of 3 young kids and 2 adults, all first time skiing, can we take the lesson together?***

Children learn and progress differently from adults, therefore we recommend that you book separate Private Lessons for yourself and your children to ensure the best progression.

If you still want to take a Private Lesson together as a family, we can do so. Please note that the instructor will have to focus more on the kids and that progression may be slowed down a bit.

- ***My friend is at a higher level than I am, can we still have the lesson together?***

You can have the lesson together but it is not recommended. The instructor will always have to focus on the lower level!

For the best progression we recommend a similar level or separate lessons.

- ***I'm a snowboarder and my friend is a skier - can we have the lesson together?***

No, snowboard and ski lessons are conducted separately and cannot be combined together.

## **2. First Timer's Group Lesson:**

- ***What is included in the Lesson-and-Rental-Package?***

The Lesson-and-Rental-Package includes 2hrs First Timer's Group Lesson and 5hrs Full Rental Package:

If you join the lesson at 10am, you will be able to rent until 15:00.

If you join the lesson at 13:30, you will be able to rent until 18:00.

- ***What is included in the Full Rental Package?***

The Full Rental Package includes ski/snowboard set (skis, poles, boots/snowboard and boots), jacket, pants and helmet.

Since Covid-19 goggles and gloves are not available for rental anymore!

- ***Do I need to buy a lift ticket for this group lesson?***

No, you don't have to buy a lift ticket for this lesson. The First Timer's Group Lesson will start in the beginner's area at the bottom of the mountain. If the chairlift can be used during the lesson already, the lift ticket will be provided by Furano Snow School!

- ***How many people are in a group lesson?***

Max. 8ppl.

- ***What happens if I am late to my group lesson?***

If you are late to your group lesson, it will very likely start without you.

Depending on how late you arrive, Furano Snow School cannot guarantee that you still can take part in the lesson.

Please try to be ready 10min prior your lesson!

### 3. Group Lesson (Kids and Adults):

- ***What if there is only one person participating?***

The required amount of people for starting a group lesson is 2ppl.

In case there is only one person joining the group lesson, we will charge the price for 2ppl.

- ***How are the groups separated?***

Groups are separated by level.

To get the best possible improvement out of each group, please be sure to check your level (see level chart further below).

- ***What do I need to bring for my child/ for myself?***

Please ensure that you / your child is dressed appropriate with waterproof warm outer layers, warm dry inner layers, warm gloves and goggles.

We highly recommend a helmet!!

- ***Does my child / Do I need a lift pass for the lesson?***

If it is not your first time, you very likely will need a lift pass.

Please ask at the reception desk when signing up for your lesson.

For children under 12yrs the lift pass is free, all that is required is to pay 500yen deposit which you can get back once you return the lift pass.

- ***My kid is 5,5years old, is it able to join the kids group lesson?***

No, the kid's group lesson starts from 6yrs to 12yrs. From 4yrs to 6yrs we only offer private lesson. Next year your kid can join the group.

- ***Can I have a break day during a 6 days kids' group lesson?***

You can have a break day but please let us know in advance because we have to arrange your lesson.

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## General FAQ:

### - ***Do I need to book my lesson in advance?***

We highly recommend you to book the lesson in advance as during peak season we may get booked out!

### - ***Does the lesson include lift pass and rental equipment?***

No. The price does neither include lift pass nor rental equipment, please purchase a lift pass for your lesson and arrange your rental equipment.

The only exception is the First Timer's Rental Package which includes 2hrs lesson, 5hrs rental equipment and lift pass if needed.

### - ***Which lift pass should I get?***

- If it is your first time skiing or snowboarding, you don't need to buy a lift pass because the beginner's area is for free.
- If you booked the First Timer's Lesson or First Timer's Rental Package and all participants are able to take the chairlift during the lesson, the lift ticket will be provided by our ski school.
- For higher level the pass needs to be for as long as the lesson!
- If you are still unsure, please ask at our desk when signing up for your lesson.

### - ***Will I get my money back if the weather is bad or will the lesson be postponed?***

The lessons are held in all weather conditions as long as the mountain facilities are operating! Course cancellations due to weather conditions will not be refunded! In few situations we may be able to postpone the lesson.

### - ***Cancellation Policy***

As soon as you book a lesson, we organize your instructor. Therefore, we will charge you 100% if you cancel on the day of your lesson!

- ***Do you offer pick up / drop off service?***

No, we do not offer pick up or drop off service in Winter.

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## ABOUT LOCATION:

### - ***Where is Furano Snow School based?***

The Ski School is located on both sides of the mountain: Furano Area and Kitanomine Area.

#### Furano Area:

Furano Snow School Desk is located inside the New Furano Prince Hotel GF (Ground Floor):

[https://www.google.com/maps/place/New+Furano+Prince+Hotel/@43.3232257,142.3517259,17z/data=!3m1!4m9!3m8!1s0x5f7352f1669a2fc1:0x2ff4caf4ee7c2018!5m2!4m1!1i2!8m2!3d43.3232257!4d142.3543008!16s%2Fg%2F1tp2\\_5hy?entry=ttu](https://www.google.com/maps/place/New+Furano+Prince+Hotel/@43.3232257,142.3517259,17z/data=!3m1!4m9!3m8!1s0x5f7352f1669a2fc1:0x2ff4caf4ee7c2018!5m2!4m1!1i2!8m2!3d43.3232257!4d142.3543008!16s%2Fg%2F1tp2_5hy?entry=ttu)

#### Kitanomine Area:

Furano Snow School is located inside the Kitanomine Gondola Terminal Rental Shop:

<https://www.google.com/maps/place/Sportpia+Furano/@43.3436084,142.3576151,17z/data=!3m1!4b1!4m6!3m5!1s0x5f7352a3eb115555:0x71f8ee8aaa46d714!8m2!3d43.3436084!4d142.36019!16s%2Fg%2F1td9vy44?entry=ttu>

\*If you don't know in which area to take the lesson, let us know your accommodation and we will choose the most convenient lesson place for you.



- ***How to get to the ski resort?***

If you are staying downtown, you can take a bus from Furano Train Station (e.g. Lavender Bus) or a taxi.

KITANOMINE ZONE bus station: Hotel Naturwald

FURANO ZONE bus station: New Furano Prince Hotel

- ***Where to sign in for the lesson?***

Please sign in for the lesson at our ski school desk.

Please come to our ski school desk **1hr before lesson start time** for registration and payment.

Furano Area: the ski school desk is located inside the NEW FURANO PRINCE HOTEL GF (Ground Floor).

Kitanomine Area: the ski school desk is located inside the SPORTPIA RENTAL SHOP inside the KITANOMINE GONDOLA TERMINAL.

- ***Where to meet my instructor?***

Please come to our reception desk 1hr before the lesson start time and we will explain you everything about meeting point etc.

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## ABOUT PAYMENT:

- ***Do you accept credit card?***

Yes, we do accept credit card, cash and union pay.

- ***Do I have to pay in advance?***

You do not have to pay in advance, please pay on the day of your lesson.

**It is required to be at the ski school desk  
1hr before the lesson start time to sign in and pay.**

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## ABOUT RENTAL:

- ***Is rental included in the lesson fee?***

Rental is not included in the lesson fee.

- ***Where can I rent my equipment?***

Furano Area: There are 2 rental shops in Furano Area: one rental shop is located just on the opposite side of our ski school desk inside the NEW FURANO PRINCE HOTEL GF (Ground Floor)\* and the other one is located inside the FURANO ROPEWAY STATION, which is a 5minutes walk from New Furano Prince Hotel.

Kitanomine Area: the rental shop is located inside the KITANOMINE GONDOLA TERMINAL\* (ski school desk is located inside the rental shop).

(\*exact location: see google maps link in chapter 'ABOUT LOCATION')

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## LEVEL CHART (see below):

### ***Note:***

***When you categorize yourself for a lesson, please be realistic. Don't grade yourself on what you want to do, think about what you can do.***

# WHAT LEVEL AM I?

## SKI

## SNOWBOARD

First Time Skiing	1	First Time Snowboarding
I have skied once before. I can stop and slow down by myself on very gentle slopes, but still require some assistance.	2	I have snowboarded once before. I can side slip (sliding down with the board sideways to the hill) and traverse to the left and right a little on one edge only (heels or toes/ facing downhill or uphill).
I can stop by myself confidently and start to be able to change direction (turn). First time chairlift (or refresh on how to).	3	I am comfortable using both edges and can control direction (can go to left and right on both edges). I want to do the turn.
I can turn using a snow-plough (wedge, pizza) on gentle slopes. I want to bring skis into a parallel (natural) position and try new terrain.	4	I can do a turn (switching edge from toes to heels/ heels to toes), but still struggling with starting the turn, picking up too much speed during the turn, not smooth yet, etc.
I can parallel ski (both skis straight) on beginner(green) runs and only snow-plough some of the time. It's still hard for me to control speed on the more difficult runs.	5	I am comfortable linking turns and controlling speed on beginner (green) runs and ready to try different terrain, go faster, etc.
I can parallel ski on all intermediate(red) runs with confidence and control my speed. I want to refine the parallel turn and/or progress to steeper terrain.	6	I can link turns on intermediate (red) runs and keep control during both turns. I want to refine my turns and go to even steeper terrain.
I can parallel ski on any slope with confidence. I want to explore off-piste (powder, bumpy terrain), very steep slopes or carving.	7	I can link turns with control on any groomed slope with confidence. I want to explore off-piste (powder, bumpy terrain), carving, very steep slopes or freestyle basics.



